

PROBLEM IDENTIFICATION AND RESOLUTION FORM

PIRF No: 7

City/Agency	City of Pasadena	Date PIRF received	2/27/07
Contact	Jonathan Robinson	Date Resolved	3/22/07
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Data type (Imagery, DEM, DTM, Contours):	4 inch imagery (RGB)
Error type:	Problems loading 4inch tif images into Arcsde by mosaicing the images
File name(s):	6503_1863b.tif, 6503_1863c.tif, 6503_1868a.tif, 6503_1868b.tif, 6503_1868c.tif, 6503_1868d.tif, 6508_1863b.tif, 6508_1863c.tif, 6508_1868a.tif, 6508_1868b.tif, 6508_1868c.tif, 6508_1868d.tif, 6514_1863a.tif, 6514_1863b.tif, 6514_1863c.tif, 6514_1863d.tif, 6514_1868a.tif, 6514_1868b.tif, 6514_1868c.tif, 6514_1868d.tif, 6519_1863a.tif, 6519_1863b.tif, 6519_1863c.tif, 6519_1863d.tif, 6519_1868a.tif, 6519_1868b.tif, 6519_1868c.tif, 6519_1868d.tif, 6524_1868a.tif, 6524_1868b.tif, 6524_1868c.tif, 6524_1868d.tif, 6529_1868a.tif, 6529_1868b.tif, 6529_1868c.tif, 6529_1868d.tif, 6529_1873d.tif, 6535_1863a.tif, 6535_1863b.tif, 6535_1863c.tif, 6535_1863d.tif, 6535_1868a.tif, 6535_1868b.tif, 6535_1868c.tif, 6535_1868d.tif, 6535_1873a.tif, 6535_1873d.tif, 6540_1863b.tif, 6540_1868a.tif, 6540_1868b.tif, 6540_1873a.tif, 6540_1873d.tif
City / community:	pasadena
APN / TB page / name of attached shapefile:	

Describe Problem or Map anomaly in detail.
 We received an error when trying to load the listed tif files. The error: "Can not read scanlines from a tiled image. Unable to read file *.tif"

PASTE SCREENSHOTS HERE:

```
C:\WINNT\system32\cmd.exe
Connecting to server terra, default instance, as user landbase
6503_1868b.tif: Warning, unknown field with tag 33550 (0x830e) ignored.
6503_1868b.tif: Warning, unknown field with tag 33922 (0x8482) ignored.
6503_1868b.tif: Warning, unknown field with tag 34735 (0x87af) ignored.
6503_1868b.tif: Warning, unknown field with tag 34737 (0x87b1) ignored.
Image Dimension.....: 8000, 8000, 3
Pixel Type.....: uchar
Image Extent.....:
  minx      :      6503440.1650000000000000
  miny      :      1871040.1650000000000000
  maxx     :      6506079.8350000000000000
  maxy     :      1873679.8350000000000000
6503_1868b.tif: Can not read scanlines from a tiled image.
Error: Unable to read file 6503_1868b.tif
Error: SE_stream_execute (-1)
Error: Operation Failed
Incomplete...

L:\Pasadena\Ortho_4inch\RGB_TIF>set first_one_loaded=true
L:\Pasadena\Ortho_4inch\RGB_TIF>goto :eof
```

LAR-IAC's response to the Problem:

We tried mosaicking a portion of these tiles on our end and worked fine. City of Pasadena used command line SDE – 8.3. Recommendation was to upgrade to 9.1 and should work. Pasadena verified that it worked for them using a different tool.