## LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
### SERVICE AREA 7
#### QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes

<table>
<thead>
<tr>
<th>Type of Meeting:</th>
<th>SA 7 QIC</th>
<th>Date:</th>
<th>August 18, 2015</th>
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</thead>
</table>
| Place:           | Gus Velasco Neighborhood Center  
9255 S. Pioneer Blvd.  
Santa Fe Springs, California  90670 | Start Time: | 2:00 PM |
| Chairpersons:    | Antonio Banuelos  
Caesar Moreno | End Time: | 4:00 PM |

<table>
<thead>
<tr>
<th>Agenda Item &amp; Presenter</th>
<th>Discussion and Findings</th>
<th>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</th>
<th>Person Responsible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Welcome &amp; Introductions</td>
<td>Meeting was called to order at 2:00pm</td>
<td>Approved by Robin and second by Michael</td>
<td>Caesar Moreno</td>
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<tr>
<td>Review &amp; Approval of Minutes</td>
<td>Minutes from July meeting reviewed</td>
<td></td>
<td>Caesar Moreno</td>
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<tr>
<td>Presentation</td>
<td>Homeless Outreach: SB82 Grant - Mobile triage team and outreach. Target population of the homeless, veterans, adults over 60 and families at risk. Services include: triage, assessment, linking services and working with churches, community centers, schools, shelters. Contact information for George Alves – 213-276-5358</td>
<td>Handout - Flyer</td>
<td>George Alves</td>
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| Quality Improvement Updates | County adopting Columbia Suicide rating scale, every client to be screened at intake. PDF version available – mini tool kit for suicide prevention  
Long Beach Mental Health Care Clinic presented enhancing programs to have timely access to care and less hospitalizations  
Patient Rights to come to the clinics and assist consumers with filing a grievance if needed  
Test Calls – SA7 Test Calls completed  
Change of Provider form can be downloaded from the Policy 200.05. Continue with process of faxing or secure email – Jamie Walker contact at Patient Rights – 213-738-6192 | | Caesar Moreno & Antonio Banuelos |
Updates from the State Training

- focused on outpatient services
- clinical loop
- medical necessity
- included diagnosis
- interventions must be clear
- treatment plan consistent with assessment

State chart review is scheduled for Feb. 2016

- request printed copy of chart, no electronic formats

Update on ICD10

- State hasn’t determined whether they will use DSMV
- DMH doing trainings through Gerry Grossman since they made a decision to use DSM V
- Bulletins to come with hyperlinks for more information

Handout given – 21 reasons that a service may not be allowed

Antonio Banuelos

Caesar Moreno

Meeting was adjourned at 4 pm

Next meeting: Sept. 15

Antonio Banuelos & Caesar Moreno

Respectfully Submitted,

Antonio Banuelos & Caesar Moreno
QIC Co-Chair QIC Co-Chair